

CDPHE Health Disparities Grant

JOB DESCRIPTION

Job Title: Patient Navigator
Classification: Salary/Exempt
Reports To: Project Coordinator/Navigator Supervisor/Clinic Director
Program/Dept.: Integrated Care
Salary Range: \$

I. PRIMARY PURPOSE AND FUNCTION

The Patient Navigator is responsible for assisting refugee & immigrant community members to overcome barriers to care for chronic health diseases (i.e., cardiovascular disease, chronic pulmonary disease, and cancer) through health education, cultural/interpretation services, care coordination and provider education.

II. RESPONSIBILITIES

1. Receive ongoing training and support from Project Coordinators, Patient Navigator Supervisor, and Clinic Director. Help identify and address the needs of the refugee/immigrant community.
2. Complete standardized patient navigation training, health education training, and participate in state level navigation activities.
3. Attend and help inform monthly cultural competency training sessions for primary care and behavioral health providers, as well as medical and mental health trainees.
4. Co-facilitate health education and prevention groups to increase clients' understanding of chronic illnesses.
5. Serve as cultural broker and interpreter for primary care appointments to improve patient-provider communication for patients with chronic health diseases.
6. Provide culturally and linguistically competent care coordination, including assistance with appointment reminders, follow-up calls and outreach, referrals for diagnostic and specialty care, and prescription medications for patients with chronic health diseases.
7. Link patients with chronic health diseases to community resources to address structural barriers to health, including transportation, social services, housing, and adult education. Liaise directly between clients and their families and various systems professionals.
8. Outreach to refugee and immigrant communities to improve rates of screening and early detection for chronic diseases. Provide information on how to access screening and detection services at MCPN.
9. Provide health coaching for individuals with chronic health diseases to improve appointment attendance and adherence to treatment for chronic illnesses.

10. Assist Health Educators with the coordination of individualized, culturally informed self-management plans to improve disease management from a whole health perspective.
11. Communicate accurate and up-to-date patient information to providers and staff to ensure optimal care for patients with chronic health diseases
12. Advise staff on trauma informed and appropriate cultural adaptations for treatment (e.g., culturally specific medical guidelines, culturally tailored nutrition information, etc).
13. Research other programming, treatment planning, and interventions used by other facilities who serve refugees; introduce new ideas to clinic team
14. Assist other grant Patient Navigators who serve patients with chronic health disease at other clinics (e.g., phone outreach, co-facilitate language specific health groups, attend medical team “huddles” to coordinate patient care)

III. SKILLS/REQUIREMENTS

- Bilingual in English and Nepali; medical terminology a plus
- Medical interpretation certification
- College degree or equivalent job experience
- At least one year of direct service provision in human services
- Firsthand cultural knowledge as a member/leader in refugee/immigrant community in Colorado
- Ability to build trusting relationships with community members and act as advocate for and liaison between refugees and a diverse network of providers
- Knowledge of healthcare system, screening, chronic illness, self-management, treatment adherence, and local resources
- Excellent listening, oral communication and teaching skills
- Ability to give and take direction accurately and efficiently
- Ability to multi-task and operate well in a fast-paced environment
- Proficient written communication skills

If interested, please forward resume and cover letter to:

eriasano@apdc.org with the subject line: **Patient Navigator – CDPHE/Integrated Care**

Position open until filled.

Equal Employment Opportunity:

The Asian Pacific Development Center does not discriminate on the basis of race, color, creed, nationality, sex, age, or disability.

The Asian Pacific Development Center is a 501(c) 3 community-based organization that has been operational since 1980.